

CNC Field Service Engineer

Pinnacle Machine Tools' Service Department is seeking an experienced Field Service Engineer to help expand a rapidly growing business serving Alabama and Tennessee. We are looking for that "one of a kind" type of personality in the qualified applicant. We have all the tools that you need to succeed and the opportunity for the well qualified technician to earn well above "above average pay".

We are looking to locate the applicant somewhere between Nashville and Memphis, but the base of operations could be placed somewhere else within the states of Alabama and Tennessee.

Ask yourself the following questions:

Do you want to have all of the latest tools at your disposal?

Are you self sufficient in planning, scheduling and executing?

Are you confident in your abilities without being arrogant?

Do you have the skills necessary to troubleshoot and repair any machine tool problem that you are confronted with?

Do you want to be rewarded for being efficient, productive and thorough?

If you can answer all with a yes, we want to talk to you.

Must be able to troubleshoot and repair the following systems:

Servo and Spindle Drive Systems

CNC Systems

Electronic/Electrical/PLC Systems

Pneumatic/Hydraulic Systems

Mechanical Motion Systems (spindle, linear, boxed and rotary)

Complex hydraulic and servo driven Mechanical Systems

Applicant should also be familiar with various configurations of machine tool geometry and experienced with correcting and qualifying them.

Must be proficient using:

DMM

Megometer

O-scope

Various Alignment Equipment

Indicators, gages, etc.

Various hand tools

A "Plus":

Experience operating Ball Bar and/or Laser systems

Experience with Mazak machine tools

Mitsubishi CNC Control and Servo Systems

Daily Duties Include:

The qualified applicant would serve customers by installing and servicing CNC machine tools.

* Serve existing accounts by planning daily travel schedule; investigating complaints; conducting tests; resolving problems.

* Establish service by studying system requirements; ordering and gathering components and parts; completing service/installation; performing acceptance tests.

* Maintain rapport with customers by examining complaints; identifying solutions; suggesting improved methods and techniques; recommending system improvements.

* Keep tools and equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; completing calibration.

* Document service and installation actions by completing forms, service reports and expense reports.

* Update job knowledge by participating in training classes.

* Accomplish operations and organization mission by completing related results as needed.

If you have meet these qualifications, contact us and we can work out the details of working with our TEAM.

CNC Field Service Trainee

Pinnacle Machine Tools' Service Department is seeking a Field Service Trainee to help expand a rapidly growing business serving Alabama and Tennessee. We are looking for that "one of a kind" type of personality in the qualified applicant. We have all the tools that you need to succeed and the opportunity for a self motivated person to learn a highly sought after profession. We want someone that can grow with and into our company. We are looking to locate the applicant Huntsville, AL, but the base of operations could be placed somewhere else within the states of Alabama and Tennessee depending on where the applicant resides.

Ask yourself the following questions:

Do you want to have all of the latest diagnostic tools at your disposal?
Are you self sufficient in planning, scheduling and executing?
Do you have the skills necessary to troubleshoot and repair any mechanical problem given the proper resources?
Do you want to be rewarded for being efficient, productive and thorough?
Do you want to be trained by experienced professionals with years of experience?
Do you have the drive for making things work?
Do you have a thirst for knowledge?

If you can answer all with a yes, we want to talk to you.

Applicants must have knowledge of the following items:

Machine Tool Theory and Operations
Mechanical Motion Systems
Basic Hydraulic
Basic Pneumatic
Basic Electrical

Must be familiar with using:

DMM
Indicators, gauges, etc.
Various hand tools

A "Plus":

Electronics Training
Training or Experience in Repairing CNC Machine Tools
Experience with Mazak machine tools
Mitsubishi CNC Control and Servo Systems

Daily Duties Include:

The qualified applicant would serve customers by installing and servicing CNC machine tools under the supervision of a Senior Service Engineer.

* Serve existing accounts by planning daily travel schedule; investigating complaints; conducting tests; resolving problems.

* Establish service by studying system requirements; ordering and gathering components and parts; completing service/installation; performing acceptance tests.

* Maintain rapport with customers by examining complaints; identifying solutions; suggesting improved methods and techniques; recommending system improvements.

* Keep tools and equipment operating by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; completing calibration.

* Document service and installation actions by completing forms, service reports and expense reports.

* Update job knowledge by participating in training classes.

* Accomplish operations and organization mission by completing related results as needed.

If you have meet these qualifications, contact us and we can work out the details of working with our TEAM.